

عنوان مقاله:

Application of System Dynamics in Job Satisfaction:A Literature Review

محل انتشار:

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خلاصه مقاله:

Job Satisfaction (JS) plays the most important role as a competitive advantage in organizations. Recruitment and retention of human resources are persistent problems associated with this field. Most of the researches has focused on the factors of JS and few of researches have noticed about its effects on productivity of organisations. However, little research has focused on the factors and effects of JS simultanously by system dynamics approaches. This paper analyses the literature relating to system dynamics and JS in services especially at a hospital clinic and reports the related factors of employee JS and its effects on productivity. The conflicts and similarities of the researches are discussed and it is argued that it is nessesary to establish a comprehensive system dynamics model of JS

کلمات کلیدی:

Job Satisfaction, system dynamics, Turnover

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