

عنوان مقاله:

Presentation of an approach for adapting software production process based ISO/IEC 12207 to ITIL Service

محل انتشار:

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خلاصه مقاله:

The standard ISO/IEC 12207 is software life cycle standard that not only provides a framework for executable effective method for production and development software, but also can ensure that organizational goals are realized properly. In this paper, ITIL standard shall be used for better process control and management and providing a common language and syntax between stakeholders. In addition, the process of mapping between these two standards shall be considered

کلمات کلیدی:

(ISO/IEC 12207, Information Technology Infrastructure Library (ITIL

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