

## عنوان مقاله:

E-Government in Islamic Republic of Iran: Identifying the Obstacles of Implementing and Strategies for Improving E-Government

## محل انتشار:

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## خلاصه مقاله:

To improving efficiency and transparency of government services, government authorities may increase the frequency of interaction between citizens and government as well as improving the quality of the government services and trust. Electronic government (E-Government) as the solution in definition is the delivery of government services to citizens, businesses, and government organizations through internet, web based applications, and Information and Communication Technologies (ICTs). Like the developing and developed countries, Iran also has been processing the various aspects of ICT, IT, and e-Government. But, in order to implement and improve e-Government; Iran has faced with some obstacles. Therefore, the purpose of this paper is to study and identify the obstacles of implementing and improving e-Government in Iran. In this paper, based on a comprehensive review of the relevant literature, various obstacles were identified. Therefore, as a result, e-Government of Iran is said to be in the transactional stage of the United Nations' e-Government maturity stages. In addition, establishing more reliable, efficient, and accurate e-Government initiatives, plans, guidelines, and strategies will extremely enhance e-Government maturity status of Iran. On the other hand, the needs of the citizens should always be under consideration when implementing and improving e-Government services; because citizens are considered to be at the core of every e-Government services and the responsibilities of the authorities

## کلمات کلیدی:

ICT, E-Government of Iran, Obstacles, M-Government, E-Payment

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